



## On line Compliance and Certification

Rapid eLearning Enterprise Software

# Akuter.com

### Akuter Management System Version 4.6



#### ~ Main new features ~

- **Guest group**
- **Language preference (alerts)**
- **New alerts**
- **Smart browser detection**

#### ~ Details ~

#### **Guest group**

##### **Benefits:**

- Akuter customers can now offer a self-registration guest feature to their users. With this new feature, their eLearning-center visitors can create their own guest account and access guest-restricted programs.
- This avoids bottlenecks and delays in accessing course samples to have an idea about what the center can offer.
- Tracking and alert messaging let everybody involved know of guest activity in accordance with Akuter triple win principle.

##### **Functionalities:**

- When self-registering as a guest visitors are added to the guest group and can access guest group's programs.
- New guests are immediately connected to their personal guest eLearning page and receive an email message with their login and password for further access. This page displays the list of courses they can take.
- Self-assignment courses are not available to guests but reports, if enabled by an administrator, are.
- All functionalities are similar to those of a regular learner, so detailed activity is recorded and can be retrieved on demand.

##### **Feature details:**

- A Guest group is now created at system level (comes with new installed licenses or created via a V4.6 upgrade). This group is uniquely identified to avoid conflicts with the database connector business logic. This group cannot be deleted.
- The guest group has the same functionalities as any other group except that the normal way to add members (guests) is self-registration through a special guest new account link

available from the welcome page. An administrator can also add guests manually.

- An administrator will add course assignments to the guest group so all guests will receive the same as soon as they become members of the group. Typically these assignments can be samples giving a tour of programs available from the eLearning center.
- Deactivation of the guest group by an administrator halts access to all existing guests and removes the link to create new guest from the welcome page.
- The guest group is always displayed at the top of group lists in the administrator's screens. Its name and description are not editable but are internationalized.
- The guest group cannot be deleted.

*NOTE: Guest self-registration is only available to customers who have a welcome page option license.*

## Language preference (alerts)

### **Benefits:**

- Learners choose themselves their default language that will be used for alert messages.

### **Functionalities:**

- Alert messages are sent to recipients in the language they have chosen last time they logged in. This language will remain their default language until changed during further logins.

### **Feature details:**

- The language a learner has selected at login time is memorized and becomes the learner's default language that is used for next login and alert messages.

## New alerts

### **Benefits:**

- New users (guests, learners, non-learners) receive an alert message reminding their login information
- The guest group supervisor is aware of new registered guests.
- Curricula supervisors are aware of their new assignees.

### **Functionalities:**

When a new guest registers:

- The guest receives a message with login information
- The guest group supervisor receives a message listing new guests
- Guest group curricula supervisor(s) receive(s) a message listing their new (guest) assignees

When a new learner is created (via self-registration or connector or

manually):

- The learner receives a message with login information

When a new non-learner user (Administrator, system administrator or scorer) is created:

- The new user receives a message with login information

When a learner becomes a new member of a group:

- The supervisor of the curricula assigned to this group receives a message listing their new assignees
- If some of these learners had previously the same curricula assigned, they are not new assignees therefore no alert will be sent about them

#### **Features details:**

The guest group is managed as a regular group; therefore, it has one or more supervisor receiving alerts upon any changes within the group such as new members

Two additional lines have been added to the sysadmin alert screen

- A new user alert
- A new guest alert

For consistency the "Learner" column is now called "User"

*Note: The above new alerts come in addition to existing alerts that remain unchanged.*

## **Smart browser detection**

User browser's platform and version is now detected using smart algorithms to alert the user as early as possible in case their browser is not supported by the Akuter Management System. User is also presented with a list of alternatives for their current platform.

Current browser support is:

Under **Windows**: IE 5.5+, Firefox 1.0+, Netscape 7.0+, Mozilla 1.7+

Under **Mac OS X**: Firefox 1.0+, Netscape 7.0+, Mozilla 1.7+

Under **Mac OS 9**: Mozilla 1.2.1 only

Under **Linux**: Firefox 1.0+, Netscape 7.0+, Mozilla 1.7+

\* Access to the administrative modules require Internet Explorer and Windows.